Catholic Charities - of Hartford

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

89%

✓ Goal Met

80%

Under Goal

83%

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

80-100%

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	108	28.0%
	Case Management	90	23.3%
Addiction			
	Outpatient	188	48.7%

Consumer Satisfaction Survey (Based on 114 FY24 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg ✓ Quality and Appropriateness 100% 80% 93% ✓ General Satisfaction 80% 92% 100% ✓ Overall 100% 80% 91% ✓ Respect 100% 80% 91% Access 98% 80% 88% Participation in Treatment 97% 80% 92%

Client Demographics

0-80%

Goal %

Outcome

Satisfied %

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	21	6%	8%	Female	184	56%	▲ 41%
26-34	49	15%	19%	Male	146	44%	▼ 59%
35-44 🔲	60	18%	25%	Transgender/Other			0%
45-54	85	26%	18%				
55-64	77	23%	19%				
65+	38	12%	11%	Race	#	%	State Avg
				White/Caucasian 📒 📗	138	42%	▼ 58%
Ethnicity	#	%	State Avg	Other	127	38%	▲ 12%
Hisp-Puerto Rican	189	57%	10%	Black/African American	60	18%	18%
Non-Hispanic	101	31%	▼ 64%	Asian	3	1%	1%
Hispanic-Other	36	11%	11%	Multiple Races	1	0%	1%
Hispanic-Mexican	3	1%	1%	Hawaiian/Other Pacific Islander	1	0%	0%
				Am. Indian/Native Alaskan			1%
Hispanic-Cuban	1	0%	0%	Unknown			9%
Unknown			▼ 14%				
•							
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% U	Jnder S	tate Avg

Cathedral Green

Catholic Charities - of Hartford

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Goal %

90%

State Avg

89%

Actual vs Goal

3%

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Actual %

93%

Actual

13

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	13	8%	
Admits	1	1	0%	
Discharges	-	1	-100% 🔻	
Service Hours	64	95	-33% 🔻	

Recovery

Clients Receiving Services

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Stable Living Situation		14	100%	85%	89%	15%	_
	Service Utilization							

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actua	State Avg
6 Month Updates	15%	80%





^{*} State Avg based on 68 Active Supportive Housing – Development Programs

Hartford -IHF HASAP Hispanic Alcohol Program

Catholic Charities - of Hartford

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

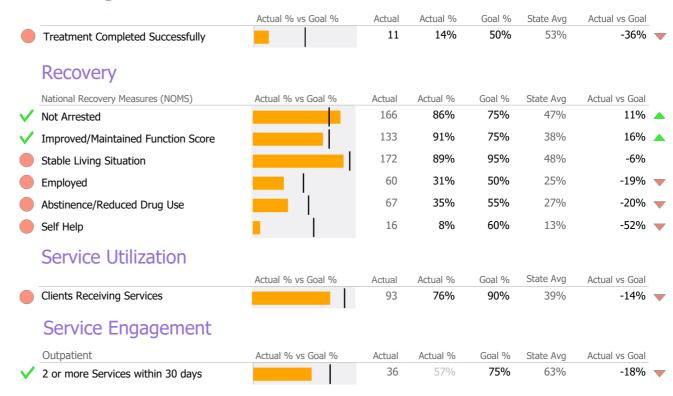
Program Activity

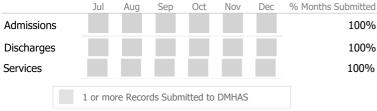
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	188	211	-11%	•
Admits	64	79	-19%	•
Discharges	76	111	-32%	•
Service Hours	647	1,020	-36%	•

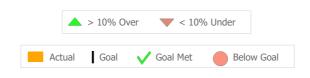
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	92%
✓ Valid TEDS Data	94%	51%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	19%	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	100%

Discharge Outcomes







^{*} State Avg based on 105 Active Standard Outpatient Programs

Waterbury - Adelante OP

Catholic Charities - of Hartford

Mental Health - Outpatient - Standard Outpatient

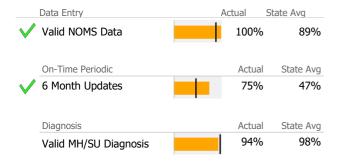
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	18	0%	
Admits	5	4	25%	•
Discharges	6	5	20%	•
Service Hours	691	746	-7%	

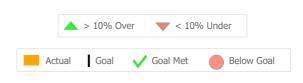
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 79 Active Standard Outpatient Programs

Waterbury - Hispanic CM

Catholic Charities - of Hartford

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

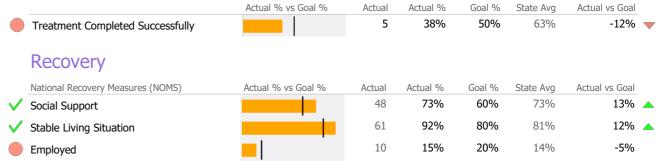
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	49	35%	•
Admits	17	12	42%	•
Discharges	13	10	30%	•

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	94%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	59%	59%

Discharge Outcomes







^{*} State Avg based on 25 Active Standard Case Management Programs

Waterbury- St. Francis Xavier

Catholic Charities - of Hartford

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

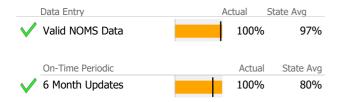
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	•
Admits	1	1	0%	
Discharges	2	1	100%	•
Service Hours	61	45	34%	•

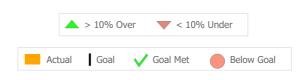
Recovery



Data Submission Quality







^{*} State Avg based on 68 Active Supportive Housing - Development Programs

Waterbury-Clinical Services

Catholic Charities - of Hartford

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	91	7%	
Admits	24	14	71%	•
Discharges	12	29	-59%	•
Service Hours	465	353	32%	•

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	33%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	98%

Discharge Outcomes







^{*} State Avg based on 79 Active Standard Outpatient Programs